

Health Overview and Scrutiny Committee

8th July 2009

Report of the Director of Housing & Adult Social Services

2008/09 Outturn Report – Finance and Performance in Adult Social Services

Summary

1. This report provides details of the 2008/09 outturn position for both finance and performance in Adult Social Services, the main area covered by the Health Overview and Scrutiny Committee.

Analysis

Finance – outturn overview

2. The outturn position for Adult Social Services is an overspend of £33k on a total net budget of £38.6m. Significant variations are shown below:

	Net Budget £'000	Out-turn £'000	Variance £'000
Assessment and Personalisation	17,761	18,781	+1020
Commissioning and Partnerships	6,564	6,406	-158
Service Delivery and transformation	14,297	13,468	-829
Total	38,622	38,655	+33

- a. There are overspends in various areas totalling £1,685k. The major items include £+211k on social work teams due to the use of agency staff to assist with safeguarding adult's work and ongoing pressure to improve performance on time taken to deal with referrals and £+500k on community support budgets due to large number of customers supported at home. The delay in the re-provision of Huntington Road and Yearsley Bridge has increased costs by £+92k and the latter re-provision has also increased the cost of transportation of customers, including the consultants fee, by £+114k due to more taxi journeys than envisaged being needed. Reductions in income from the PCT has led to overspends in three service areas totalling £+137k. There is an overspend of £+193k on direct payments (where take-up has been encouraged in order to improve performance in this area) and residential and nursing costs. There were also increased costs on repairs and maintenance of adaptation equipment fitted in people's homes to help them remain independent (£+81k), elderly person's homes (£+95k) and active health and occupational health referrals (£+98k).
- b. Offsetting these increased costs are underspends of £1,652k, one of which is the result of action taken across various services within service delivery and transformation to offset known areas of overspend which has produced £-441k. Other savings in service delivery and transformation are £-520k on efficiency savings being achieved over and above those

originally planned in internal home and £-116k on small day services principally staffing underspends in several units offset by a small loss of income. Other staffing vacancies have led to savings of £-225k.

- c. Whilst the outturn is broadly in line with the approved budgets, there are some significant variations within this bottom line outturn that give cause for concern in relation to their impact on the 2009/10 budgets. A recent increase in referrals of 30% demonstrates that the predicted change in demographics is now starting to be seen in increased demand for Adult Social Services. During the latter part of 2008/09 this has resulted in increased demand for domiciliary care highlighted by the locality providers.
- d. Significant overspends on support to people in their own homes have been offset by underspends within provider services. These underspends will not continue in 2009/10, as the budgets have been adjusted to reflect the full year effect of these savings.

Performance – outturn overview

- 3. Overall very good progress has been made on the improvement plan for adult social care agreed with the former HASS EMAP and a detailed report was made to the Executive Member on 23rd June. 80% of the 6 Adult Social Services indicators, which can be measured against 2007/08, improved, with 64% achieving their 2008/09 target. All 3 of the relevant LAA indicators are improving and 2 have hit their interim 2008/09 target. Key performance headlines are:
 - a NI 130: Direct payments for social care clients (LAA indicator) - 2008/09 saw a 82% rise in the number of social care clients receiving direct payments and individual budgets, placing York in the top quartile compared to other unitary authorities. This performance exceeds the 2008/09 LAA target by some way and puts HASS in a good position to achieve the final 2010/11 target.
 - b NI 135: Carer Services (LAA indicator) - the % of carers receiving services following a needs assessment and/or a review is at 17.1% (1046 customers). This more than doubles the number of clients who received assessments/review in 2007/08 and is just short of the 2008/09 target. However, York is still in the 3rd quartile when comparing performance with other authorities and a target has been set for 2009/10 to increase assessments by a further 31%. This will be achieved by bringing all care workers under one manager to help improve the profile and priority of care assessments.
 - c NI 136: Independent living - In 2008/09 the number of residents who were supported to live independently in York increased by 11% (3651 per 100,000 population). This exceeds the 2008/09 target and falls just short of the challenging 2009/10 target of 3750.
 - d NI 141: Independent living (LAA indicator) - This indicator measures the number of service users (i.e. people who are receiving a Supporting People Service) who have moved on from 'supported accommodation'. In 2008/09 the number of vulnerable people in York who achieved this form of independent living improved to nearly 70% (from 52% in 2007/08). This exceeds the 2008/09 interim LAA target and puts HASS on track to achieve the final 2010/11 LAA target of 72%.

Corporate Priorities

4. The information included in this report demonstrates progress on achieving the council's corporate strategy (2007-11) and the priorities set out in it.

Implications

5. There are no financial, human resources, equalities, legal, crime & disorder, information technology, property or other implications associated with this report.

Risk Management

6. There are clear signs that the budgets for community-based care are under increasing pressure . Although adult social care was only marginally over budget overall in 08/9 this masked an overspend of about £1m in relation to meeting demand for home based care. This is due to the demographic changes beginning to take effect as predicted in the long-term commissioning for older people project and it is important to note that referrals for services rose 30% in 08/9. The work with Northgate Kendric Ash will identify more efficiency savings in services that could be used to offset these cost pressures but these will not come through to any significant extent in 2009/10. It will also be part of this work to understand the level of investment needed to hit performance standards and meet rising demand. Managing within the approved budget for 09/10 is therefore going to be extremely difficult and the management team will be keeping this under close review.

Recommendations

7. As this report is for information only, there are no recommendations.

Reason: To update the Committee of the outturn position.

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Specialist Implications Officer(s) None

Wards Affected: *List wards or tick box to indicate all*

All

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Background Working Papers

Year-end Performance and Financial Report for 2008/09, Executive 23rd June 2009

Annexes

None